Investor Complaint Data to be displayed by Registered Merchant Bankers

Format for Investor Complaints Data to be disclosed by Registered Merchant Bankers on their website on monthly basis:

Sr. No.	Received From	Pending as at the end of last month	Received during the particula r month	Resolved during the particular month*	Total Pending during the particular month#	Pending complaints > 1 month	Average Resolution time^ (in days)
1.	Directly	0	0	0	0	0	0
	from						
	Investors						
2.	SEBI	0	0	0	0	0	0
	(SCORES)						
3.	Stock	0	0	0	0	0	0
	Exchanges						
	(if relevant)						
4.	Other	0	0	0	0	0	0
	Sources						
	(if any)						
	Grand Total	0	0	0	0	0	0

Data for the month ending – January 31, 2025

Trend of monthly disposal of complaints (For 5 months on rolling basis)

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1.	September 2024	0	0	0	0
2.	October 2024	0	0	0	0
3.	November 2024	0	0	0	0
4.	December 2024	0	0	0	0
5.	January 2025	0	0	0	0
Grand Total		0	0	0	0

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints (For 5 years on rolling basis)-	

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1.	2020-21	Nil	Nil	Nil	Nil
2.	2021-22	Nil	Nil	Nil	Nil
3.	2022-23	Nil	Nil	Nil	Nil
4.	2023-24	Nil	Nil	Nil	Nil
5.	2024-25	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil