

Status of Complaints

Data for the month of January 2022

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock exchanges (if relevant)	NA	NA	NA	NA	NA	NA
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
5	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil

Trend of monthly disposal of complaints for the financial year 2021-22:

Sr. No.	Month	Carried forward From previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	April	Nil	Nil	Nil	Nil
2	May	Nil	Nil	Nil	Nil
3	June	Nil	Nil	Nil	Nil
4	July	Nil	Nil	Nil	Nil
5	August	Nil	Nil	Nil	Nil
6	September	Nil	Nil	Nil	Nil
7	October	Nil	Nil	Nil	Nil
8	November	Nil	Nil	Nil	Nil
9	December	Nil	Nil	Nil	Nil
10	January	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2018-19	Nil	Nil	Nil	Nil
2	2019-20	Nil	Nil	Nil	Nil
3	2020-21	Nil	Nil	Nil	Nil
4	2021-22	Nil	Nil	Nil	Nil
	Grand total	Nil	Nil	Nil	Nil